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## **Vertical Communications Releases ViewPoint Mobile for Android**

*Mobile Application Extends Wave IP Functionality to Android Smartphones and Tablets*

**October 4, 2012 Santa Clara, CA**—Vertical Communications, a leading provider of business communications solutions, today announced it has released the Android version of its Wave v3.0 software. The release features Vertical's ViewPoint Mobile application, the industry's only enterprise mobility solution that is delivered as a standard feature within a core communications system. ViewPoint Mobile extends all premise-based enterprise services and tools such as unified communications, collaboration, presence management, call recording, telephony and market-specific applications, to smartphones and tablets. The Android version (for devices running versions 2.3 and above) follows the release of ViewPoint Mobile for Apple iOS devices in May.

"Businesses are becoming more sophisticated in how they use personnel in the field. As a result, they have a growing need to ensure that mobile team members have unfettered access to all workplace communications tools," said Peter Bailey, chief executive officer of Vertical. "The release of the Android version of the Wave 3.0 software is another significant step in our efforts to deliver a seamless communications experience to field-based personnel. Through ViewPoint Mobile, organizations of all sizes can maintain the highest levels of productivity and efficiency across the entire organization."

An all-in-one solution that extends powerful communications services and features to smartphones and tablets, ViewPoint Mobile is built right into Vertical's core Wave IP platform, giving customers the ability to automatically leverage advanced mobility capabilities. Through Vertical's singular licensing program, enterprises have the option to enable the mobility features whenever they choose, without having to incur the expense and disruption of acquiring and deploying additional hardware or software.

"The release of the Android version of ViewPoint Mobile underscores Vertical Communications' ability to extend powerful enterprise communications functionality to mobile users through the devices of their choice," said Frank Stinson, partner and senior analyst at Intellicom Analytics, a New Jersey-based market research firm. "As businesses look to improve the performance of the mobile workforce, ViewPoint Mobile will be well positioned to help customers achieve this objective with minimal incremental cost and implementation disruption."



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ViewPoint Mobile offers a comprehensive array of unified communications, telephony, collaboration and business-specific tools to mobile users, including:

- Powerful presence management
- In-app access to Android contacts without leaving ViewPoint Mobile
- “One tap” call transfer, hold and conferencing
- Secure Instant Messaging through Vertical’s embedded IM server
- Visual voice mail with offline access to voice mail
- Built-in call log
- On-demand and automated call recording
- Single-number service - Specific inbound/outbound DID number that is separate from personal numbers

In addition, the Android version of ViewPoint Mobile supports Android Widgets, the cluster of various tools and features that reside on Android devices.

“Our Android customers will be very pleased with the intuitive nature of ViewPoint Mobile,” explained Bobby Mohanty, Vertical’s vice president of engineering and product management. “The look and feel of the application is similar to the other features they currently enjoy on their Android phones and tablets. We expect that users will quickly appreciate the ability to use all their premise-based tools while in the field.”

### **About Vertical Communications**

Vertical Communications, Inc. is a unified communications (UC) and IP telephony solutions provider for business-to-business communications. Vertical’s business communications systems provide the enterprise-class functionality necessary to deliver seamless connectivity, collaboration and mobility through smart, powerful telephony and voice applications that are simple to deploy and use while substantially reducing operating costs. With more than 200,000 customers across all industries, Vertical solutions are distributed through a network of more than 3,000 authorized dealers throughout North America and in Europe. For more information, visit [www.vertical.com](http://www.vertical.com).

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