



FOR IMMEDIATE RELEASE

Vertical Communications is Recognized for On-going Commitment to Customer Excellence with Dual Awards at the Ericsson-LG Worldwide Global Partner Conference

Vertical proudly accepts "Technical Team of the Year" and "Americas Partner of the Year" awards.



Santa Clara, CA, December 13, 2018 - Vertical Communications®, a leading provider of business communications solutions, has won the "Technical Team of the Year" and "Americas Partner of the Year" awards at the 2018 Ericsson-LG Worldwide Global Partner Conference.

Vertical Communications executive Marc Niknam, SVP of Operations and Technical Support, was proud to accept the dual awards on behalf of Vertical Communications. "Vertical Communications is proud to be honored at the 2018 Ericsson-LG Worldwide Global Partner Conference," said Mark Niknam. "These global awards demonstrate Vertical's continued dedication to our partners and customer. The awards also illustrate outside recognition of the efforts that Vertical Communications continues to make towards becoming one of the best vendors and integrators of communications solutions in the world."

This is the second year in a row that Vertical has been recognized by Ericsson-LG for technical support. Vertical Communications and Ericsson-LG have an extensive collaboration history. Over their 30+ year relationship, Vertical Communications and Ericsson-LG have collaborated to jointly develop telecommunications such as Vertical Wave IP and Vertical Summit. Vertical is also an

iPECS reseller, applying their award-winning design, implementation, service, and support to all iPECS customers.

For more information about Vertical's recent successes surrounding cloud and hybrid communications solutions, visit www.vertical.com, or call 1-877-VERTICAL.

About Vertical Communications

Vertical Communications, Inc. is a leading provider of communications platforms and applications that enable critical business workflows for enterprises across a variety of industries including retail, automotive, health care and hospitality. Our cloud and hybrid voice, WebRTC, mobility, messaging and collaboration solutions help some of the world's most successful companies improve efficiencies in daily operations, drive sales and deliver a superior customer experience. Vertical's award-winning products and solutions, combined with our highly customer-focused engagement model, make us a strategic partner for businesses looking to transform their operations with communications technology. For more information about Vertical Communications and our complete line of products built for How We Work Today, visit www.vertical.com.

About Ericsson-LG Enterprise

Ericsson-LG Enterprise is a leading provider of business communications solution with over 40 years of experience in the global market. Bringing its premium telecom solutions to the market, Ericsson-LG Enterprise delivers a complete product lineup for Unified Communications from small to large-sized businesses, and establishes its strong position through advanced technology and diverse reference sites.

###

Vertical Communications:

Kevin Butler

Vice President, Marketing

408-404-1608

kbutler@vertical.com