THE NEXT GENERATION OF IP VOICE AND VIDEO PERFORMANCE MANAGEMENT

SQmediator® is an advanced performance management system for Vertical Wave and iPECS Premise that monitors, tests and troubleshoots the performance of a range of services including Voice over IP, Videoconferencing, Web, email, DNS, DHCP and IP transport. The monitoring agent technology used by SQmediator is built into the Vertical Wave and iPECS Premise deployments, helping you to monitor the quality of your communications.

Monitor Voice/Video Quality in Real Time

Monitor up to millions of concurrent voice calls and video sessions, and get accurate QoE (MOS) scores and detailed performance metrics for every call/session.

Proactively Identify Problems

Immediate notification of quality impairments via Web UI dashboard alerts, email alerts and SNMP traps when one or more service performance thresholds are exceeded.

Quick Access to Data

View detailed call diagnostics or a custom dashboard for any customer or location with a single click. SQmediator’s interactive charts allow users to quickly drill down into critical data without navigating complicated menus.
SQmediator’s interactive dashboard user interface provides a real-time view of service quality, enabling IT staff to proactively identify performance problems and quickly drill down to diagnose the root cause.

### Key Features
- Passive monitoring and active testing
- Carrier grade performance
- Multitenant architecture
- Intuitive web browser based UI
- Custom dashboards customers, location, etc.
- Configurable internal/external service metric thresholds
- Real-time trouble notification
- SOAP/XML web services API

### Key Benefits
- Tracks user/subscriber QoE for every session
- Proactively identifies and diagnoses problems
- Fast response time
- User-friendly interface, easy-to-navigate
- Correlates incoming performance data in real time
- Tailored product editions for Small/Med. Business
- Enterprise, Small /Large Service Provider applications

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