



FOR IMMEDIATE RELEASE

Vertical Delivers Cost-effective Unified Communications with Availability of Summit 2.0 – the Leading Premise-based IP Telephony Platform for Small Business

Major new platform software release offers enhanced UC features, improved management tools and new call recording capabilities

Santa Clara, Calif., April 14, 2015 — Vertical Communications[®], a leading provider of business communications software and solutions, announced the availability of the latest software release for the Vertical Summit[™], the company's highly successful IP telephony platform for small businesses. Available through Vertical's national network of distributors and resellers as a free software update, Summit version 2.0 offers users advanced UC and mobility features and applications, and can be deployed in both IP and digital networks.

Summit 2.0 is also compatible with Vertical's new line of Edge 9000 IP series handsets, including three full duplex models that enable users to take full advantage of the solution's enhanced feature set and new, licensed capabilities such as:

- **ClickCall Software** – Quickly initiate calls to numbers displayed in a Web page or document such as a pdf, docx, or xls file, from your PC or laptop by simply dragging the number into the ClickCall pop-up window to connect the call via your Summit desktop phone.
- **Enhanced Call Recording** – Leverages the Summit's standard call recording functionality by providing users with the ability to record, store and retrieve all systemwide, or "on demand" call recordings from any phone on the Summit system, as well as the ability to monitor live calls for enhanced customer service and employee training capabilities.
- **Unified Communications Desktop & Mobile Clients** – Deliver advanced functionalities such as videoconferencing, presence management and sophisticated call routing with point-and-click simplicity.
- **Improved Graphical User Interface** – Easy configuration and management simplifies system programming and administration.

Summit 2.0 serves businesses with five to 140 users, and can be networked to serve up to 250 locations. Its hybrid IP/TDM architecture enables SMBs complete flexibility to deploy in IP, TDM and hybrid environments.

"This latest Summit release is a major advance for this incredibly feature rich small business platform," said Peter Bailey, chief executive officer at Vertical. "It delivers enterprise features, mobility, SIP trunking and networking with easy-to-use applications at a very aggressive price point. When looking at updating voice system and networks, the Summit offers small businesses an extremely cost-effective, flexible and secure alternative to hosted solutions that have significant recurring costs, limited configurability and limited ability to ensure security and voice quality."

About Vertical Communications®

Vertical Communications, Inc. is a provider of unified communications (UC) and IP telephony solutions and services to enterprise and business customers throughout North America and Europe. The Company's flagship UC product -- Wave IP -- offers comprehensive integration into enterprise CRM, ERP, mobile and other critical enterprise systems, enabling companies to better communicate and serve customers, promote collaboration among employees and partners, as well as provide deep insights into customer communications through business intelligence and management tools. In addition, Vertical provides managed services, project management, custom development, deployment and enterprise support services. Together, the Vertical portfolio enables complete, turnkey deployment and management of voice infrastructure, software, enterprise integration and ongoing support. Vertical sells its products and services to business customers, with a focus on vertical markets including retail, health care, state and local government, and other customer-facing industry segments where customer experience is a primary focus. As a result of the Company's merger with Fulton Communications in June 2014, Vertical provides direct sales and professional services in over 25 U.S. metro markets. Combined with Vertical's over 250 channel partners, the Company serves customers throughout North America and Europe. Vertical is a privately held company headquartered in Santa Clara, CA. For more information, visit www.vertical.com.

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