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## **Vertical Communications Releases SBX IP 4.0**

*New Software Includes High Performance Features and Vodavi Legacy Support; Customers Can Leverage New Capabilities While Maintaining Digital Handsets*

**Santa Clara, Calif., May 2, 2013**—Vertical Communications, a leading provider of business communications solutions, today announced the release of the SBX IP version 4.0. Designed to serve the sophisticated needs of small businesses that rely on dependable and seamless communications, this new software package includes a number of enhancements that support both Voice over IP (VoIP) and legacy digital technologies.

Among the improvements included in SBX IP 4.0 are a number of upgraded voice mail features, including expanded Customer Call Routing (CCR), overflow destinations and personal operator functionalities. SBX IP 4.0 delivers customer-requested call processing features that substantially simplify user operations.

The new software also provides support for the Vertical's family of Vodavi 30xx legacy digital telephones, enabling existing STS customers to migrate to the SBX IP system while still retaining their legacy endpoints, and ensuring that they maximize the investment made in desktop terminals.

“The release of SBX IP 4.0 illustrates Vertical's longstanding commitment to protect and extend the investments our customers make in communications technology,” said Rick Dell, chief operating officer for Vertical Communications. “Through this software package, our customers can easily leverage the profound business benefits available through advanced communications technology—without replacing their existing systems or desktop phones. We will continue to deliver new solutions and features that enable our valued customers to increase productivity, improve efficiency and enhance their ability to provide superior customer service.”

### **About Vertical Communications**

Vertical Communications, Inc. is a unified communications (UC) and IP telephony solutions provider for business-to-business communications. Vertical's business communications systems provide the enterprise-class functionality necessary to deliver seamless connectivity, collaboration and mobility through smart, powerful telephony and voice applications that are simple to deploy and use, while substantially reducing operating costs. With more than 200,000 customers across all industries, Vertical solutions are distributed through a network

of more than 3,000 authorized dealers throughout North America and in Europe. For more information, visit [www.vertical.com](http://www.vertical.com).

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