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## **Vertical Communications Introduces MBX IP 2.0**

*Enhancements Deliver Greater Performance and Features  
That Satisfy Small Business Needs*

**Santa Clara, Calif., April 4, 2013**—Vertical Communications, a leading provider of business communications solutions, today announced the release of the MBX IP 2.0. Following the successful launch last year of MBX IP version 1.7, which featured the only hotel/motel telephony suite that comes standard, this latest version of the popular MBX IP phone system continues to meet evolving market needs with a number of additional advanced features that support both Voice over IP (VoIP) and digital technologies for small business customers.

Among the enhancements in MBX IP 2.0 are upgraded contact center functionalities -- including an advanced supervisor function, improved voice mail and unified messaging features -- as well as powerful IP security capabilities.

The software package also delivers improved SIP support, enabling users to extend IP services, such as conferencing to desktop phones and other standard SIP telephone endpoints.

“This latest version of MBX IP will generate new opportunities for Vertical partners by offering many attractive features that address core business needs,” said Francis Rosebush, president of MCM Communications, a Vertical Communications partner. “We continue to be impressed with Vertical’s ability to deliver ongoing improvements that result in powerful solutions that continue to remain relevant as the marketplace evolves.”

“Vertical is committed to providing its customers with a continually enhanced user experience,” said Rick Dell, chief operating officer for Vertical Communications. “This latest major software release for the MBX IP does just that by incorporating many new tools that will help businesses substantially improve productivity and efficiency.”

### **About Vertical Communications**

Vertical Communications, Inc. is a unified communications (UC) and IP telephony solutions provider for business-to-business communications. Vertical’s business communications systems provide the enterprise-class functionality necessary to deliver seamless connectivity, collaboration and mobility through smart, powerful telephony and voice applications that are simple to deploy and use, while substantially reducing operating costs. With more than 200,000 customers across all industries, Vertical solutions are distributed through a network

of more than 3,000 authorized dealers throughout North America and in Europe. For more information, visit [www.vertical.com](http://www.vertical.com).

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